## HAROLD MCLAUGHLIN

#### **Risk Management**

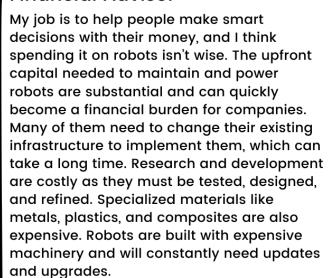
While robots may seem like a more efficient way to work, they lack the essential characteristics that humans possess in the workforce. They lack creativity and the ability to think outside of the box. They also lack empathy and common sense. In my opinion, because robots are programmed to perform specific tasks and cannot adapt to unexpected situations or changes in their environment, they become more of a liability in the long run.

Point: Robots lack the cognitive abilities and ability to adapt that humans do.

Probing Question: Shouldn't we consider the potential risks robots pose in the workplace?

# SAMIR MIRAN





Point: Robots cost a lot of money, and the return on investment may not be realized for many years.

Probing Question: Who is going to be able to afford robots?

# VIVIANNE ROLLSTON

### Customer Service Representative

I spend a lot of time on the phone with customers dealing with their questions and problems. Unfortunately, robots lack the emotional intelligence needed in this type of field. If you have a specific question that needs to be answered, a robot may only be programmed to answer specific general questions. People don't want to talk to a robot; they want an actual person to resolve their problem.

Point: Robots can negatively impact customer satisfaction and overall business performance.

Probing Question: Wouldn't you rather speak to a human on the phone rather than a robot?

# LESLIE RYAN Factory Worker



I have a large family that I need to support, and a robot taking my job would drastically impact my life. I think it would be a mistake to replace people with robots. I can perform several jobs at once and am able to multitask. I move between different assignments, whereas a robot would be preprogrammed to a single, repeated task, eventually leading to less productivity. Replacing workers would only increase unemployment, leading to a disruption in the economy. This would definitely negatively impact families and communities.

Point: Robots taking jobs will lead to an increase in unemployment.

Probing Question: Shouldn't we consider the negative impact robots would have on working families and the economy?



Can and should robots replace humans in the workplace?

© NGS



Can and should robots replace humans in the workplace?

© NGS



Can and should robots replace humans in the workplace?



Can and should robots replace humans in the workplace?

@ NGS

### MIKAYLA ZANE

#### Surgeon

Technology in the medical field is everything, and I can't imagine doing my job without robotic assistance. I use a surgical robot called the da Vinci almost daily. It has robotic arms that I control remotely, ensuring that the "hands" will always be steady. These amazing surgical robots allow for more precision. It also makes surgery less invasive, resulting in faster recovery and fewer potential complications for patients.

Point: Robots in the medical field have provided better patient outcomes, reduced human error, and improved efficiency.

Probing Question: Wouldn't you want to ensure your medical needs are being met at the highest level?

### JON BELL

### Bomb Squad Technician

As a member of the bomb squad, police robots are an important addition to the police force. Using bomb disposal robots allows officers to perform their duties safely and efficiently while reducing risk to human life. If there is a bomb somewhere, a robot can dispose of the explosive device with precision and control. These robots are also huge time savers.

Point: Bomb disposal robots save lives.

Probing Question: Even though a robot may be blown up, isn't it better than an actual police officer being injured?

# WYTHE MOORE

#### **Human Resources**

Robots are more efficient than humans and can work faster, increasing productivity and reducing errors. Robots will never get bored at their jobs. They will never take a lunch break or have to take time off for a vacation. They can work long hours and in dangerous environments. Robots are the ideal employee.

Point: Robots are more efficient, and productivity is increased as a result.

Probing Question: Don't the benefits of robots outweigh the potential drawbacks?

# MICHELLE WU

### **Drone Operator**

As a drone operator working for the military, I fly unmanned aerial vehicles (UAVs) daily. Drones can explore areas that are difficult or dangerous for us to reach, like mountainous terrain, remote locations, or disaster zones. They are equipped with cameras that provide real-time visual data. As a result, drones can move quickly and cover large areas in a short amount of time. Robots and technology are necessary for military operations; I can't imagine my job without them.

Point: A drone's versatility makes it a valuable tool for many applications.

Probing Question: Shouldn't we focus our resources on ensuring that the military has the best equipment available?





Can and should robots replace humans in the workplace?

© NGS



Can and should robots replace humans in the workplace?

© NGS



Can and should robots replace humans in the workplace?



Can and should robots replace humans in the workplace?

© NGS

© NG